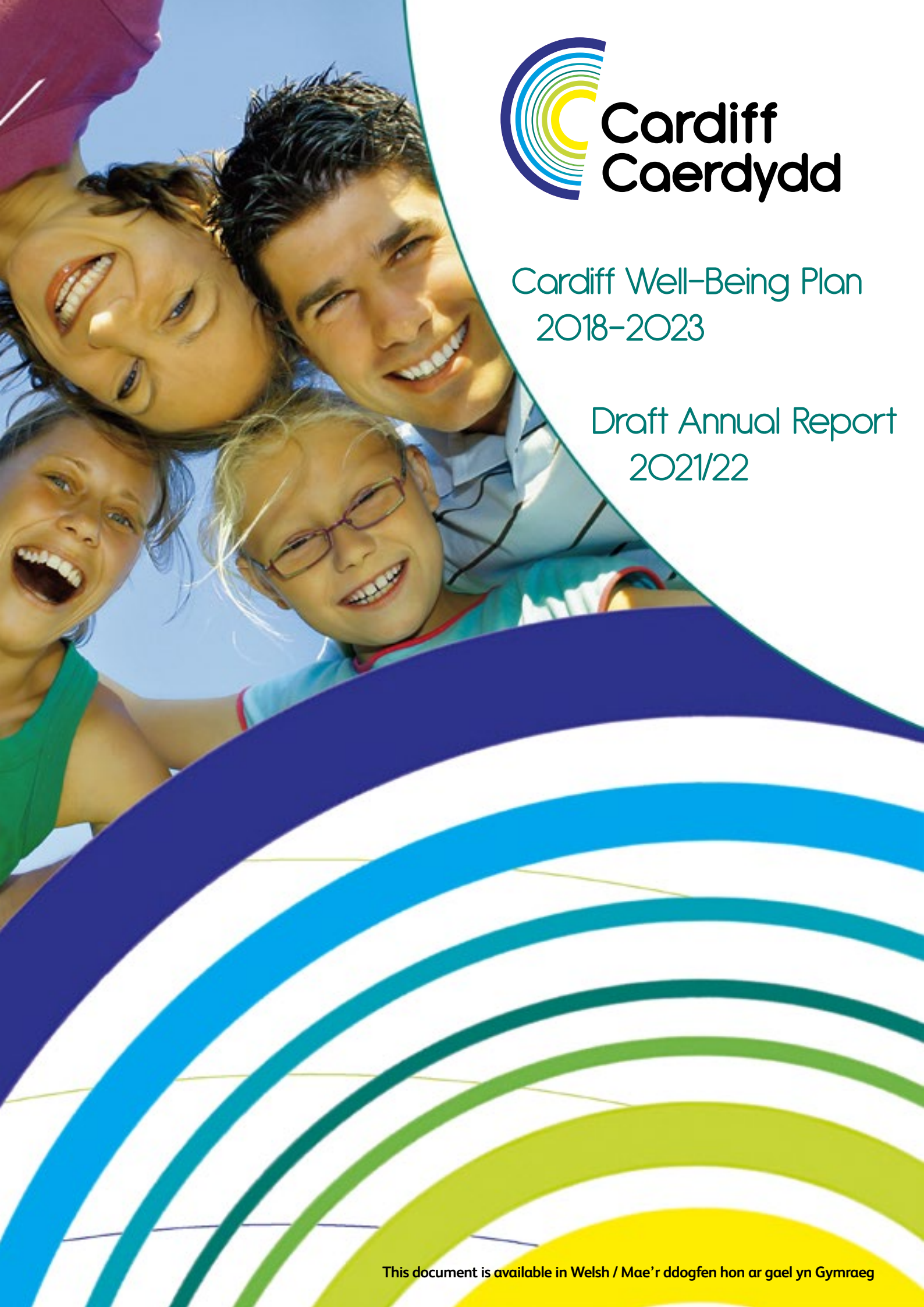




**Cardiff
Caerdydd**

Cardiff Well-Being Plan
2018–2023

Draft Annual Report
2021/22





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Together we can make Cardiff
a great place to live for all our
residents”

Foreword

In 2018, Cardiff Public Services Board (PSB) published its first [Well-being Plan](#), setting out partnership priorities for action over the period 2018 to 2023, with an overarching ambition to make sure that, for generations to come, Cardiff is an even better place to live and work and where the benefits of growth are felt by all citizens, the region and nation.

Since that time, partners have worked together to improve Cardiff's economic, social, environmental, and cultural well-being, and there has been significant progress. From achieving Living Wage City status, with PSB members leading the way and becoming accredited Living Wage employers - helping to lift people out of poverty, to the journey towards becoming a Child Friendly City, with the rights of the child at the centre of city recovery and renewal following the pandemic. From the launch of the Cardiff and Vale's Move More, Eat Well Plan, driving forward a whole-system approach to tackling obesity and health inequality, to becoming the first authority in Wales to join the World Health Organisation's (WHO's) Global Network for Age-friendly Cities and Communities.

Despite the pandemic, the PSB's latest [Local Well-being Assessment \(2022\)](#) showed real progress in a number of areas of city life. Levels of general health in Cardiff are high; life expectancy is increasing, and the city is performing above the Welsh average across a range of healthy lifestyle indicators. Education attainment has risen every year in Cardiff since 2012 and Cardiff schools now rank amongst the top performers in Wales. As the economic powerhouse of Wales, Cardiff continues to play a vital role in creating jobs and wealth for the people of the city and the wider city region, accounting for 21 % of Welsh GVA. Furthermore, Cardiff is a comparatively safe city, with the second lowest crime rate of comparable cities in England and Wales.

However, there are still areas of persistent challenge. As with other cities in the UK, significant and entrenched inequalities exist in Cardiff. The Covid-19 pandemic has highlighted these inequalities, with living in deprivation, low income, and poor housing associated with an

increased risk of becoming ill with the disease. The long-term health and well-being consequences of the Covid-19 economic crisis are also likely to be similarly unequally distributed, exacerbating inequalities. This is at a time when the cost-of-living crisis, rising inflation and energy price increases are putting further pressure on the incomes of households across the city, impacting vulnerable individuals and families the hardest. It is therefore important that, as a PSB, we continue our work to tackle poverty and reduce inequality in all forms, ensuring that everyone who lives and works in Cardiff can contribute to and benefit from the city's success.

It must also be highlighted that climate change remains the defining global challenge of our generation. With the effects of the climate emergency already being felt in Cardiff, including erratic weather patterns, heatwaves, and changes in biodiversity, it is crucial that we maintain partnership momentum to reduce our carbon dioxide emissions and increase our climate resilience, as the city looks to become carbon neutral by 2030.

As public service leaders, we know that the most complex issues we face cannot be dealt with by a single organisation acting alone. The process of recovery and renewal following the pandemic provides Cardiff with a once in a generation opportunity to address inequality in all its forms, improve population health, and respond to the climate emergency. By working together, we can build a stronger, fairer, and greener future for Cardiff.



Huw Thomas
Huw Thomas
Chair, Cardiff Public
Services Board



Charles Janczewski
Charles Janczewski
Vice Chair, Cardiff
Public Services Board

Introduction

About the Annual Report

This is the final Annual Report on [Cardiff's Well-being Plan 2018-23](#). It therefore reflects on work that Cardiff Public Services Board (Cardiff PSB) has undertaken over the last 12 months, June 2021 to June 2022, but also progress made over the lifetime of the Plan.

A revised Well-being Plan for 2023-2028 is currently in development and will be published by May 2023. This is in line with the requirements of the Well-being of Future Generations (Wales) Act 2015, which requires that PSBs published a revised Plan every five years.

Appendix A provides an update on progress against the Well-being Plan's commitments. Additionally, the Annual Report is complemented by the 'Cardiff in 2022' report ([Appendix B](#)), which provides a trend analysis of each of the plan's well-being indicators, using data from the latest Local PSB Well-being Assessment 2022.

What is Cardiff PSB?

Cardiff PSB brings together the city's public service leadership and decision-makers, including those from the Local Authority, Health Board, Natural Resources Wales, Welsh Government, the Third Sector and the Fire, Police and Probation services. The purpose of the PSB is to improve the economic, social, environmental, and cultural well-being of Cardiff by strengthening joint working across the city's public services.

What is a Well-being Plan?

The Well-being Plan sets out the Cardiff PSB's priorities for action for the period 2018-23. The plan focuses on the areas of public service delivery which fundamentally require partnership working between the city's public and community services, and with the citizens of Cardiff.

¹ Against each city-level outcome indicator, a sparkline has been used to represent the data trend, drawing on Cardiff PSB's latest Local Well-being Assessment published in 2022. The timescale utilised varies for each outcome indicator. For more detail, see the 'Cardiff in 2022' report, which provides a trend analysis.

The Well-being Plan should therefore be seen as a complementary document to the strategic plans of each PSB member, focusing on delivering 'collaborative advantage' in areas of city life and public services which cut across all public and communities services.

The Plan contains Well-being Objectives, high-level priorities that Cardiff PSB has identified as being most important. It also contains 'commitments,' or practical steps that the city's public services, together, will deliver over the 5 years of the plan. The PSB's Well-being Objectives are:

1. Cardiff is a great place to grow up
2. Cardiff is a great place to grow older
3. Supporting people out of poverty
4. Safe, confident and empowered communities
5. A capital city that works for Wales
6. Cardiff grows in a resilient way
7. Modernising and integrating our public services

How is the Well-being Plan being delivered?

The Cardiff PSB has put in place a number of programmes of work in order to deliver in these areas where delivering improvement fundamentally requires partnership working across the public services.

How is progress measured?

The progress made in the delivery of the Well-being Plan will be reported in two ways:

- An update of the progress made in the delivery of the commitments or joint projects identified in the Well-being Plan (Appendix A).
- An update of how the city is performing against a series of outcomes indicators identified by the Cardiff PSB in the Well-being Plan, contained within this document¹ and in the Cardiff in 2022 report ([Appendix B](#)).



Well-being Objective 1

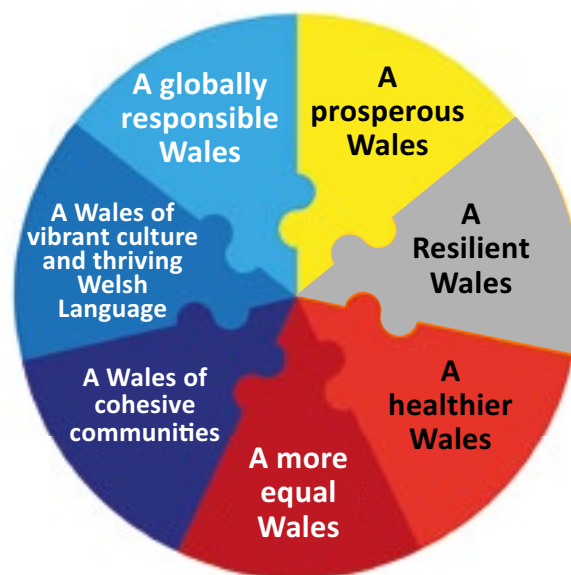
Cardiff is a Great
Place to Grow Up



Introduction

Cardiff is already a good place for many of its children and young people to grow up, with a fast-improving school system alongside the advantages that a capital city can bring such as a diverse and extensive range of leisure, sporting, and cultural opportunities. Through the city's commitment to becoming a Child Friendly City, Cardiff is leading the way in ensuring that every child and young person has their voice heard and their needs taken into account, with a child's rights approach embedded not just into the school system, but across all aspects of public services and city life.

However, the inequality evident in Cardiff has a profound effect on the lives of children and young people and their families, and children who are disadvantaged – whether through disability, poverty, family circumstances, illness, neglect, or abuse. The pandemic has worked to further highlight and exacerbate existing inequalities – with the impact on the city's most vulnerable children and young people far greater. Addressing the inequality gap remains of utmost importance moving forward, requiring a joined-up and integrated approach across partners, with effective coordination of services around the child.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact	Date of latest data considered	Cardiff in 2020	Trend
% Children in low-income families (Relative Low Income)	2019/20	20.7 %	
% Children aged 4 to 5 who are a healthy weight (or underweight)	2018/19	- 76.8 %	
% Uptake of MMR2 by age 4	2019/20	87.4 %	
Mental well-being: children & young adults and adults*	2017/18	24	n/a
Key Stage 2 Pupils Achieving the Expected Level (L4+) in the Core Subject Indicator**	% achieving	2017	89.4 %
	FSM gap (percentage point difference)	2017	13
Key Stage 4 Pupils Achieving the Level 2+ Threshold including English/Welsh & Maths ***	% achieving	2018/19	58.2 %
	FSM gap (percentage point difference)	2018/19	32
% Year 11 and Year 13 school leavers that are not in education, employment, or training ****	Year 11	2020	2.1 %
	Year 13	2020	2.6 %
% children cycling/walking to school	2020	51.5 %	

* Short Warwick-Edinburgh Mental Well-being Scale (SWEMWBS) average scores by children in secondary school aged 11-16.

** Data no longer published

*** Figures for 2016/17 onwards are not directly comparable with previous years due to definition changes.

**** 2020 data not directly comparable with previous years

Overview of PSB work 2018-22

Education Attainment

Children and young people have experienced substantial changes to education as a result of the Covid-19 pandemic, with several extended periods of school closure and a switch to online learning. In 2021/22, the Council, schools and Health partners continued to work extensively to minimise disruption to learners in Cardiff, ensuring that Cardiff schools could stay open and maintain safe learning environments for pupils and staff.

Despite the pandemic, education attainment in Cardiff has been characterised by sustained year on year improvement, with attainment levels now

above the Welsh average for a number of key indicators². This progress has been underpinned by the city's strong vision and framework for education improvement and partnership working in Cardiff. However, it is important to note that, as is the case nationally, there are some groups of learners, including pupils in receipt of free school meals, Children Looked After, and those educated other than at school, who are not achieving the expected outcomes. Whilst some progress is being made in improving the education outcomes of key groups of pupils at risk of underachievement, the outcomes remain too low.

As a result of the experiences of the last two years and reflecting on progress to date, city partners are currently working to refocus the Cardiff 2030 priorities for education and learning. This will include a continued focus on improving outcomes for children and young people, particularly for vulnerable groups.



² Whilst the introduction of a new national performance framework means that both year-on-year and national comparison data is not available, the overall performance has shown notable improvement over the past five years. This is evidenced by Estyn inspection outcomes, national categorisation, and attainment across all key stages of education when compared to Central South Consortium (CSC) and national averages.



Child Friendly City

Since 2018, with the launch of the Child Friendly Strategy, PSB partners have been working towards creating a Child Friendly City. This has involved collaboration with UNICEF's Child Friendly Cities and Communities team to embed children's rights in local governance, policy, and practice, as well as introducing child friendly initiatives to bring children and communities closer together.

Recent work has included supporting a child friendly recovery from the Covid-19 pandemic, ensuring that child friendly ambitions are considered throughout the delivery and development of all recovery and renewal plans. Actions in 2021/22 included the delivery of a number of re-engagement events and activities for

Children and Young People, including 'A Summer of Smiles' and 'Winter of Well-being'. Furthermore, the Rights Respecting Schools Approach (RRSA), which has a focus on a rights-based approach to education and forms a significant element of Child Friendly Cardiff, has seen significant take-up, with the number of Rights Respecting Schools in Cardiff increasing significantly to 80 (out of 127) schools.



Cardiff Commitment

Over the past five years, a key priority for PSB partners has been to ensure that young people are prepared for and given opportunities to participate in the world of work. The 'Cardiff Commitment' has helped to ensure that every child has access to training, employment or further education when leaving school, by bringing together partners across the public, private and third sectors, to connect children and young people to the vast range of opportunities available. **Over 360 businesses have engaged to date or made specific pledges to support schools and young people.**

In 2021/22, the Cardiff Commitment continued to provide advice to young people, schools and businesses, as well as opportunities for people to connect, through 'Open Your Eyes' weeks and Business Forums. Moving forward collaboration will be key to ensure that as many post-16 options as possible are made available to young people whilst the job market remains so volatile post pandemic.

Health and Well-being

Improving the emotional well-being and mental health of children and young people, in particular, has been a key priority for the PSB. **In 2018, the PSB committed to delivering an integrated approach to Children and Young People Emotional and Mental Health Support.** Progress in this area has included setting up an Administrative Single Point of Access for referral and support, enabling clinicians and school staff to work together to decide the most appropriate support for a young person. A new Emotional Well-being website has also been developed to provide information on what support is available across partners and the different ways to access them.

This work remains crucial – particularly as the pandemic has led to increased demand and complexity for mental health services and crisis intervention for children and young people locally. In 2021/22, current provision was reviewed, and work was undertaken to identify how any gaps in provision can be addressed. A whole system approach is needed moving forward that listens to children and young people’s voices, and provides access to specialist services for those who need them.

Health and well-being in the early years of childhood particularly impacts on long-term outcomes. Whilst levels of general health for children in Cardiff are good, children living in the most deprived communities are more likely to suffer poorer health outcomes and demonstrate symptoms which point towards poor health in the future, such as obesity and low immunisation rates. **Improving vaccination uptake, as well as increasing the percentage of children and young people with a healthy weight, particularly in the most deprived communities, will be prioritised moving forward as part of the city’s work to address health inequalities.**

Children and Families

Since 2018, the PS has supported the radical transformation of services for children and families, with a focus on prevention and service integration. Fundamental to this has been **adopting a ‘Think Family’ approach, which looks at families as a whole and co-ordinates support across the public services, tailored to each family’s need.** Public and third sector partners are now working much more closely together, making sure that the right conversations are taking place at the right time, between the right people, allowing solutions to be found at the earliest possible stage.

The approach focuses on reducing the number of children who experience poor outcomes through their childhood due to Adverse Childhood Experiences such as abuse, trauma, neglect or exploitation. It also places an emphasis on raising educational attainment

and aspirations of children, young people, and their parents, giving them the skills and confidence to take opportunities and succeed throughout their life.

A key milestone for the PSB was the launch of the Cardiff Family Advice and Support (CFAS) service in November 2019. The service brings together information, advice and assistance services for children, young people, and their families through a single point of entry - the Family Gateway – improving outcomes for children in the long run. An additional, more recent milestone for the PSB was approving submission of Cardiff’s application to become a Pathfinder for the Early Years Integration Transformation Programme. The programme is focused on developing a more joined-up, responsive early years system that puts the unique needs of each child at its heart.

Moving forward, bold plans are in place to integrate services for children and families at the local level, with multi-disciplinary teams, including schools and health and care services, based within local communities to ensure they are at the heart of place-based working.

**Cyngor a Chymorth i
Deuluoedd** Caerdydd

Cardiff **Family
Advice and Support**





Well-being Objective 2

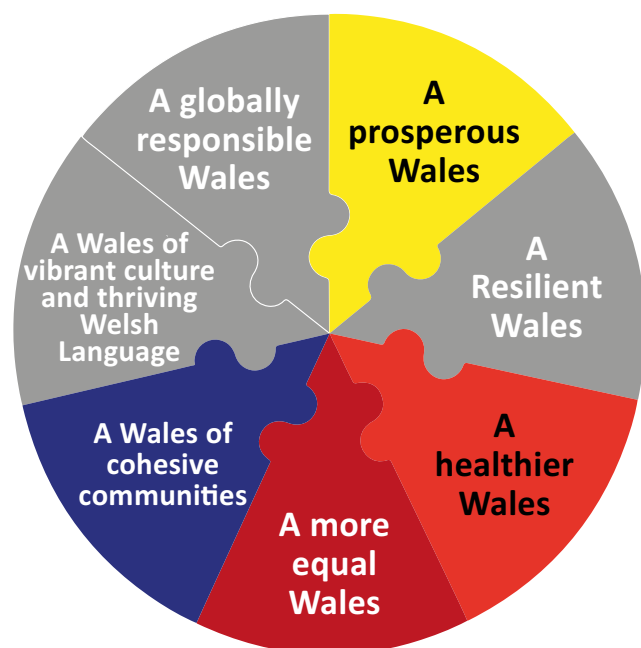
Cardiff is a Great
Place to Grow Older



Introduction

How a society treats people as they get older reflects its values and principles and sends an important message to future generations. The Covid-19 crisis has highlighted the link between isolation and mental/physical health and the importance of access to services and community networks, especially to the health and well-being of the older generation.

Cardiff's ambition is for the city to be a great place to grow older, where older people are more empowered, healthy and happy, supported by excellent public and community services and integrated within all areas of community life. This also includes recognising and building upon the strengths that older people bring to communities, including volunteering, knowledge and skill sharing, as well as a sense of community.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact	Date of latest data considered	Cardiff in 2022	Trend
Percentage of people aged 65+ who reported their general health as being very good or good	2017/18 - 2018/19	56.1 %	n/a
Percentage of people aged 65+ reporting they felt involved in any decisions made about their care and support	2019-20	78.9 %	
Percentage of people aged 65+ reporting they received the right information or advice when they needed it	2019-20	77.7 %	
Percentage of people aged 65+ reporting they live in the right home for them	2019-20	86.7 %	
Percentage of people aged 65+ reporting loneliness	2019-20	84.8 %	
Life satisfaction among older people	2017/18 - 2018/19	84.6 %	n/a

Overview of PSB work 2018-22

Age Friendly City

The PSB is committed to ensuring that Cardiff is a great place to grow older, a place where older people are empowered, healthy and happy. The city's progress in this area was recently evidenced by **Cardiff becoming the first authority in Wales to join the World Health Organisation's (WHO's) Global Network for Age-friendly Cities and Communities**, an important step in the city's overall ambition of becoming an Age Friendly City.

Established in 2010, the network aims to connect cities, communities, and organisations worldwide, with the common vision of making communities a great place to grow older. **The city's new membership status is a result of extensive collaboration between stakeholders across the city** - including Cardiff Council, Cardiff and Vale University Health Board, South Wales Fire and Rescue Service, South Wales Police, educational institutions and third sector organisations - to make a positive difference to the lives of older people in Cardiff, which has resulted in the creation of a dynamic Age-Friendly Action Plan.

Central to the Action Plan is the recognition of older people as a respected and diverse population who should be able to participate in and contribute to all spheres of life. The Plan includes a series of commitments to older people, relating to housing, transport, and participation in valued activities. An evaluation framework is currently in development, and this will be used as a tool to track the city's progress in making it a great place for older people to live. Work is also underway in developing an Age Friendly digital platform, to increase visibility of the Age Friendly actions and initiatives that are taking place across the city.

Dementia Friendly City

The risk of developing dementia is strongly age-related. As life expectancy increases, so the total number of people with dementia is going to increase. That is why the PSB has also committed to making Cardiff a Dementia Friendly City. Launched in May 2018, great progress has been made with Dementia Friendly Cardiff to encourage and support organisations, local businesses, and community groups in the city to become more dementia friendly. Over 600 digital Dementia Friendly City events were held in 2021, raising awareness and promoting the support available across Cardiff.

Since 2018, key milestones include the opening of the Dementia Day Service in Grand Avenue, which is integrated with health services, to provide a supportive environment for people living with dementia. Two other day centres, in Llanrumney and Fairwater, have also been refurbished with dementia friendly designs.

The Dementia Friendly Cardiff website and resource hub was also launched in October 2020, providing a 'one-stop shop' for information about services and support in the city.

Moving forward, public services will continue to embed research-based best practice into approaches, ensuring that this influences the way in which services are commissioned in social care and that the voices of Cardiff's citizens are heard.





Reimagining Ageing

'Reimagining Ageing into the Future', the Director of Public Health's Annual Report 2019, published in 2020, focuses upon three key themes that influence people's ability to experience healthy ageing and have a good quality of life: feeling a sense of meaning and purpose in life; having good social connections; and living in places that enable them to remain safe, active, and independent. **The report highlights areas where the PSB needs to place its focus moving forward, taking into consideration the impact that the pandemic has had on the physical and mental well-being of older people.**

The Covid-19 pandemic has represented a great risk to, and had greatest impact on, the city's older people. It has also highlighted the importance of public services for many older people in the city, particularly those who are most vulnerable. To meet the challenge the pandemic has presented, and to make sure that the city's older people can continue to access support safely, **services have been reshaped and additional care and support measures have been put in place, with partnership working and integration between the city's health and social care services taken to a new level.**

As Cardiff recovers from the pandemic, public services are continuing to prioritise supporting the city's older people, particularly those who are most vulnerable.

“ Cardiff... a place where older people are empowered, healthy and happy ”

Supporting Older People to Live Independently

It will be important that new communities are designed in a way that accommodates the needs of older people, with housing options developed that enable people to live in their own homes and communities as long as possible. The Older Persons Housing Strategy, published in 2019, continues to be implemented across Cardiff as part of this work, with the **development of a care-ready specification setting a high standard for adaptable, attractive and well-designed older person housing options.**

The PSB are committed to giving people a better quality of life by helping them to living independently. More people have been empowered to stay independent at home through the development of **a full range of preventative support measures, available through the Independent Living Services.** **This includes introducing a multi-disciplinary 'Single Point of Access for Discharge' approach for expediting safe hospital discharge** for people who may need some support or care to return home.

The First Point of Contact Hospital Team (the 'Pink Army'), made up of public sector, community and other third sector partners, has continued to meet the needs of patients and support their return to independence.





Well-being Objective 3

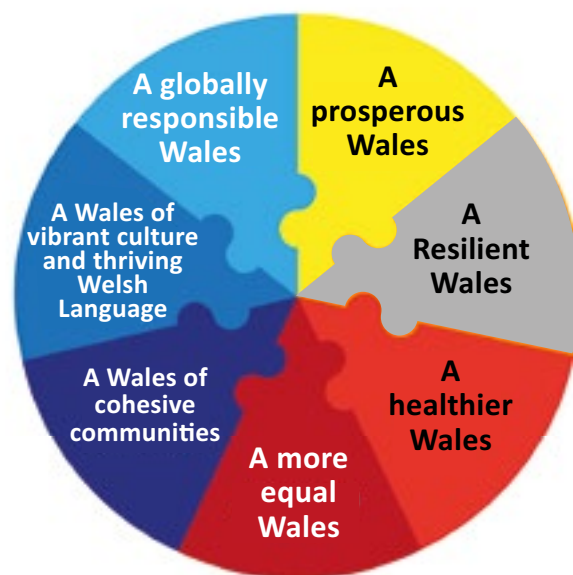
Supporting People
out of Poverty



Introduction

Cardiff's strong performance across a range of well-being indicators disguises deep and entrenched inequalities across the city. Over 60,000 people in Cardiff live in the 10% most deprived communities in Wales.

Living in poverty can cast a long shadow over people's lives – life expectancy and other health indicators are lower in the more deprived wards of Cardiff, air quality is poorer, there is less access to green space and crime in the city is concentrated in these areas. Covid-19 has had a bigger impact on more deprived communities in terms of fatalities, and the economic impact, in the short, medium, and long-term is likely to hit poorer communities harder.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact		Date of latest data considered	Cardiff in 2019	Trend
Percentage of households in poverty (i.e. below 60% of median income) by MSOA (after housing costs) *		2019-20	13%	
Long-term JSA Claimants (i.e. over 12 months) **		May-22	370	
Healthy life expectancy at birth (male & female)	Male	2017-19	61.9 years	
	Female	2017-19	62.5 years	
Percentage of low birth weight babies		2020	6.0%	
Percentage of adults eating 5 or more portions of fruit and vegetables a day ***		2018-19 & 2019-20	34%	
Percentage of adults active for less than 30 minutes in a week ***		2018-19 & 2019-20	29%	
Percentage of adults who are current smokers ***		2018-19 & 2019-20	14%	
Housing Affordability: Ratio of house price to median gross annual salary		2020	7.63	
Rough sleepers per 10,000 persons ****		2019-20	2.5	n/a
Food poverty	Households Experiencing Hunger	Jan-21	3.98%	n/a
	Households Experiencing Struggle with Food Insecurity	Jan-21	10.67%	n/a
	Households Worried About Their Food Security	Jan-21	10.77%	n/a
Fuel poverty		2018	9%	n/a

*Data refers to percentage of households in material deprivation

**Figures are released monthly. However, trend chart only includes figures for May in previous years. Trend may be affected by rollout of Universal Credit.

***Figures are age standardised

****Latest figure not directly comparable with previous years

Overview of PSB work 2018-22

A Living Wage City

Since November 2019, Cardiff has been recognised as a Living Wage City. Nearly all PSB members are now accredited Living Wage employers or are applying to become an accredited employer, helping to lift people out of poverty and create a fairer and more equal society. As Living Wage 'anchor' organisations, PSB members have promoted the benefits of the real Living Wage and other organisations and businesses have followed suit.

There are now 164 accredited Living Wage employers in Cardiff, with a record 41 becoming accredited during 2021/22. Around 64,500 people now work for an accredited Living Wage employer, with almost 8,000 of these workers receiving a pay rise to the real Living Wage. Since 2012, an estimated additional £39m has gone into the Cardiff economy.

'No Going Back'

Significant progress has been made in supporting people off the city's streets. From a high of over 130 people, there are now only 11 people sleeping rough on Cardiff's streets. That is still 11 too many but, building on the partnership response to the pandemic, a new approach to addressing homelessness, 'No Going Back', has been developed.

'No Going Back' moves away from the default 'staircase' model of hostels and supported accommodation to a single needs assessment, direct referral to rehousing provision and wrap around multi-agency support to help individuals live independently. It has seen the expansion of the Multi-disciplinary Team, made up of social, mental substance misuse workers as well as housing, police and probation officers, to deliver a comprehensive health care and case management approach, targeting those caught in the 'revolving door' of homelessness and prolonged periods of rough sleeping.

2021/22 saw the completion and development of a number of schemes to deliver accommodation with onsite support. Phase 1 of the Adams Court single person support scheme has been completed, with Phase 2 due to be delivered later this summer. A Family

Homeless Centre has opened at Briardene in Gabalfa, providing families with temporary accommodation and access to a range of services including Early Help, health visits and parenting support. A further two centres are also due to open over the next year – one at the Gasworks site in Grangetown and the other at Harrison Drive in Trowbridge.

This approach will continue to be developed following the approval of Cardiff's Housing Support Programme Strategy 2022-2026 with a focus on supporting and assisting rough sleepers to access, maintain accommodation and move towards independent living as soon as possible.

A Whole System Approach to Tackling Health Inequalities

Although levels of general health in Cardiff are high, there are clear differences in health outcomes between the least and more deprived areas of the city and the impact of the pandemic is expected to widen health inequalities over the years to come. In response to this challenge and following the publication of the Director of Public Health's Annual Report 2020, 'Let's Leave No One Behind', **childhood immunisation, screening, healthy weight, and air quality are being prioritised and a whole system approach is being developed to supporting a healthier and more active population.**

'Move More, Eat Well 2020-2023', a joint plan developed by the Cardiff PSB and Vale PSB for preventing and tackling obesity, as well as health inequality, was launched in July 2020. **To deliver a whole system approach, key partner strategies relating to healthy weight, food, active travel, and physical activity are now being aligned to take forward the priority areas in the plan.** Key strategies include Food Cardiff's 'Good Food Strategy 2021-2024', to ensure everyone has access to environmentally sustainable, healthy, and affordable food, and Cardiff's Physical Activity and Sport Strategy 2022-2027. Action to increase levels of physical activity will become part of policy and practice across planning, transport, health and social care, economic development, education, and the environment. Actions will include maximising the use of Cardiff's parks and green spaces, supporting active travel, creating online and 'real life' communities to promote the value of getting active, as well as developing a wide range of physical activity programmes across the system that are accessible by all.



Well-being Objective 4

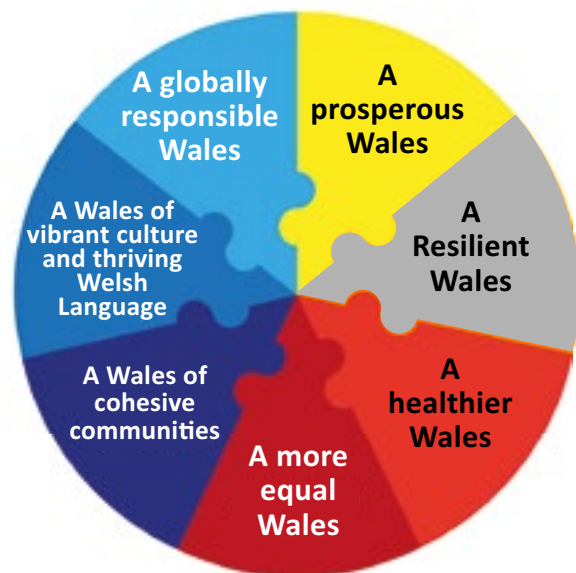
Safe, Confident
and Empowered
Communities



Introduction

Safe, confident and empowered communities are at the heart of well-being. They have a unique role to play when it comes to much of what we most value – our environment, safety, welfare, health and happiness.

Communities often possess the knowledge, skills, passion, creativity and an understanding of the local area that service providers simply do not have. And, in times of adversity, such as the challenge of Covid-19, strong communities have proven to be invaluable in helping services support the vulnerable. Ensuring that local communities are safe and empowered is therefore a fundamental component of a successful city.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact		Date of latest data considered	Cardiff in 2022	Trend
% agreeing that they belong to the area; that people from different backgrounds get on well together; and that people treat each other with respect		2020-21	69	
% able to influence decisions affecting their local area		2020-21	24	
People feeling safe in the following situations: **	Walking in your neighbourhood in daylight	2020	94.8	
	Walking in your neighbourhood after dark	2020	58.7	
	Walking in the city centre in daylight	2020	89.2	
	Walking in the city centre after dark	2020	37.0	
% offenders who reoffend		Jan 19 - Dec 19	37.2 %	
% clients of substance misuse services who reported improvement in quality of life		2020/21	83.0 %	
% adults (aged 16+) who volunteer		2019-20	26 %	

Overview of PSB work 2018-2022

Effective Partnership Working

Since the setting of its priorities in 2019, the PSB's Community Safety Partnership has followed a path of continuous development, with unprecedented levels of partnership working during the Covid-19 pandemic, followed by the introduction of new governance arrangements ensuring strategic support and information sharing at every level.

Following the lifting of restrictions, 4 priority groups were established and are now taking forward the work of the partnership:

- **Street Based Lifestyles and Complex Needs:** To help address the needs of the homeless and some of the most vulnerable on our streets, this group is taking a public health approach to addressing the underlying causes of substance misuse and its impact on communities, aggressive begging and sex work. Work to date has included supporting the vaccination programme; the introduction of the new drug substitute Buprenorphine, with a significant number of residents with complex needs receiving stable and consistent treatment via the Rapid Access to Prescribing Support Project; and successful trial work to address identified hotspots affected by the impact of street based lifestyles.
- **Violence Prevention:** This group is taking a public health approach to understand the causes and consequences of serious violence. Areas of focus include the Night Time Economy, Serious Violence, Serious Organised Crime and Violence Against Women Domestic Abuse and Sexual Violence (VAWDASV). To inform the development of a Violence Prevention Strategy, an intelligence dashboard has been created using police data, providing geographical and trend information to identify emerging issues. Work is now underway to make links with the Wales Violence Prevention Unit Intelligence Portal and to set up information sharing arrangements across the partnership.
- **Problem Solving:** Made up of over 30 organisations, the work of this newly established group has quickly led

to the resolution of community safety issues requiring a partnership response, through the introduction of diversionary and community safety measures and joined-up community engagement. In particular, Cardiff's successful bid to the Home Office for Safer Streets funding has been used to improve street lighting, install 20 CCTV cameras, as well as other security measures in areas of the city with high levels of acquisitive crime, which has had an immediate impact on levels of crime and the reporting of crime by local residents.

- **Prevent:** The purpose of Prevent is to safeguard people who are at risk of radicalisation and to stop them from being exploited by people who would want them to support terrorism. It is also about building resilience in communities through a variety of projects and civil society organisations. As well as safety and leadership projects across a wide range of population groups, representatives from Third Sector organisations and community groups have been trained to become 'Prevent Champions', with the potential to help with the delivery of services at the local level. Since June 2021, 12 third sector organisation have completed Prevent Champions training and 4 organisations have gone on to successfully bid for funding to deliver local projects in 2022/23.

An Integrated Approach to Tackling Exploitation

In 2019, Cardiff introduced a combined Child and Adult Exploitation Strategy, setting out the commitment of public services to stand together to prevent exploitation, protect and support those affected by exploitation, and pursue and disrupt perpetrators and offenders. Developed by the Cardiff and Vale Regional Safeguarding Board and adopted by the PSB, the strategy has been taken forward in partnership with the Youth Offending Service and Early Help service.

Since the publication of the strategy, work has been ongoing to address new and emerging themes of exploitation, such as modern slavery. In particular, partners have worked in collaboration to develop contextual safeguarding, recognising that outside of the family unit, the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse.



Youth Justice Services – ‘All Our Futures’

Cardiff’s Youth Justice Service Development Strategy, ‘All Our Futures’, was launched in 2020. Significant progress has since been made in understanding the needs of young people and how to effectively meet their needs. This has been achieved through a ‘children first’ approach to youth justice, ensuring that, through engagement with young people, services are child-centred rather than service-focused and meet their individual needs. This has led to improved connections between partners, and strengthened leadership and joint working arrangements to better support those helping children to achieve better outcomes.

Taking this child rights approach forward, engagement with young people has been at the core of developing Cardiff’s 2022-24 Youth Justice Strategy, ‘Building Safer Futures Together’. The strategy commits to working with children, families and partners to develop practice that is based on Child Friendly City principles, as well as Trauma Informed and Restorative Practice approaches, informed by contextual safeguarding. It also commits to developing a whole-system approach to preventing children coming into the justice system and supporting young people to be in a safer place in order to make better life choices.

Race Equality Taskforce

In 2020, public sector partners and major employers came together to address racial discrimination and promote race equality. Significant work has been undertaken with regards to employment, recruitment and a representative workforce, pathways into teaching and a whole-school approach to race equality. Priorities also included health inequalities, the citizen’s voice and the Criminal Justice system. In 2022, the Taskforce published its [final report](#) (ADD LINK) along with recommendations for taking forward Cardiff’s future work on equality, diversity and inclusion.

An Inclusive City

As a founding city of the Inclusive Cities Programme, Cardiff has worked closely with

partners to ensure the inclusion of newcomers including EU citizens, refugees and asylum seekers.

As well as the very successful campaign to support eligible EU nationals to apply for the EU Settlement Scheme, Cardiff has played a key role in responding to the Afghanistan crisis, providing reception support to enable evacuees to access health screenings, education, English and Welsh classes and employment advice. To support the inclusion of migrants with precarious immigration status, a comprehensive approach to helping migrants with No Recourse to Public Funds has recently been developed ensuring access to accommodation and specialist legal advice working with the voluntary sector.

In addition, Cardiff has worked with regional partners to implement the new unaccompanied asylum seekers (UASC) National Transfer Scheme in Wales, including the development of accommodation and placement options, education support, access to health services and opportunities for community integration. A key development has been the launch of the UASC welcoming centre on Colum Road in Cardiff, providing 24/7 wrap around support and accommodation for UASCs - aged 16 and 17 - on arrival whilst a longer-term placement is arranged.

‘Together for Cardiff’

Volunteer Cardiff (www.volunteercardiff.co.uk) has become an established portal for civic activity, signposting Cardiff residents to all the opportunities, organisations and support available to enable volunteering in the city. During the pandemic, the portal hosted the ‘Together for Cardiff’ initiative. 1,000 volunteers helped the most vulnerable access food and medical supplies during the first lockdown. Nearly 500 continued to support Foodbanks and 23 volunteers joined a new befriending scheme funded by Age UK, providing support to those feeling lonely or isolated during the pandemic. To build on this level of volunteering, public sector partners are working together to co-produce a new Voluntary, Community and Social Enterprise (VCSE) Strategy. The Strategy aims to strengthen the role of the VCSE sector in the provision of solutions to the City’s challenges and support future partnership working.



Well-being Objective 5

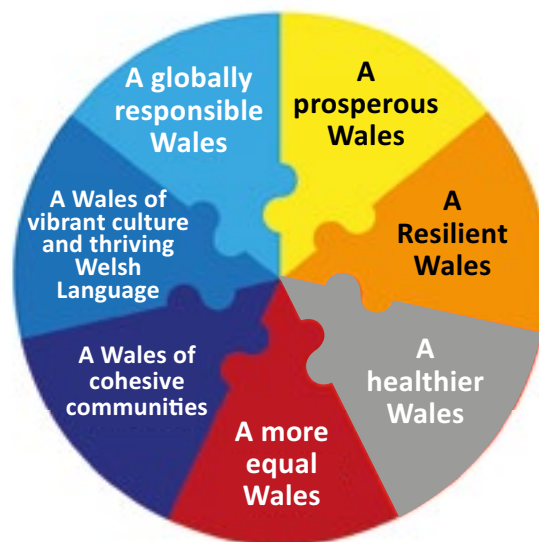
A Capital City that
Works for Wales



Introduction

Cardiff is the economic, political and cultural capital of Wales. As well as playing a vital role in creating jobs and attracting investment into Wales, it is the home of Welsh sport, politics, music and the arts, hosting major international sporting and cultural events, and provides specialist public services for the people of the wider Capital Region.

More than ever before, a strong city economy is needed to respond to the impacts of the pandemic and lead the recovery. In particular, job opportunities for young people in the hospitality, retail and cultural sectors are needed and investment in the city’s flagship projects must continue to attract businesses and high-value jobs into the city and wider economy.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact	Date of latest data considered	Cardiff in 2022	Cardiff in 2021	
Unemployment rate	Jul 20 - Jun 21	5.1 %		
GVA per head	2019	£32,333		
Gross Disposable Household Income per head	2019	£17,431		
Employee jobs with hourly pay below Real Living Wage	2021	11.6 %		
Population (16-64) qualified to NVQ4+	Jan 20 - Dec 20	49.2 %		
% Attending or participating in arts, culture or heritag activities at least 3 times a year	2019-20	84 %		
% Visited a museum in Wales % Attended at Least One Cultural Activity in last 12 months	Most deprived	2020	67.6 %	
	Next most deprived	2020	76.4 %	
	Middle	2020	81.1 %	
	Next least deprived	2020	81.7 %	
	Least deprived	2020	85.0 %	
% Adults that Speak Welsh	2019-20	10 %		

Overview of PSB work 2018-22

Responding to the Pandemic

The pandemic has had a significant impact on Cardiff's economy, with the extended shutdown of key sectors employing high numbers of residents in hospitality, retail, leisure and culture. Those in insecure and low paid work were particularly affected by the lockdown periods, with many young people losing their jobs or were prevented from entering the world of work. Furthermore, businesses across the UK reduced their workforce, not only as a result of the economic impact of the pandemic but in response to changing consumer habits accelerating the move to greater use of online shopping.

As an immediate response, the Council worked in partnership with the city's Business Improvement District (FOR Cardiff) to adapt public spaces to provide covid-safe areas in the city centre and introduce new permit arrangements to enable businesses to continue trading. To support business, safeguard jobs and create opportunities for young people, almost 20,000 businesses received assistance and over £120 million was paid out in financial support over the course of the pandemic. The Kickstart Scheme created new job placements for 16–24-year-olds on Universal Credit and at risk of long-term unemployment across the public sector. Furthermore, the PSB, along with business, continued to support the delivery of 'Cardiff Commitment', the city's engagement and progression strategy helping every child access training, employment, or further education when they leave school.

Recovery and Renewal

Although high and sustained levels of unemployment in Cardiff has been avoided, the continued impact of the pandemic on all aspects of the economy has highlighted the need to change the way we live and do business. Economic and health inequalities that existed before the pandemic have widened. There has been a shift to home working, an accelerated shift to online shopping (although the city centre has remained resilient as a destination for shopping, eating and drinking) and the rediscovery of the local, providing an opportunity for cleaner, greener, safer and more sustainable neighbourhoods.

In response, the **city's recovery and renewal strategy, Greener, Fairer, Stronger has identified 6 missions for the public and private sectors to work together to meet these challenges and opportunities:**

- **Mission 1: Reimagine the city centre** – respond to the changing high street and hybrid working, ensuring the city centre is a destination for business, shopping, culture and leisure
- **Mission 2: A City for Everyone** – address economic and health inequalities
- **Mission 3: A City of Villages** – renewed focus on local economies and active travel
- **Mission 4: Culture and sport-led renewal** - develop the city's creative, cultural and sporting assets to support its economy and the wellbeing of its residents
- **Mission 5: Tech City** – support business and the innovation/science sectors
- **Mission 6: One Planet Recovery** - Deliver Cardiff's One Planet Cardiff Strategy and Action Plan with the aim of Cardiff becoming a carbon neutral city by 2030

Brexit

The PSB led the way in supporting businesses, EU residents and individuals following Brexit. Following the publication of the PSB's 'Brexit: Implications For Cardiff' report, the 'Cardiff and Brexit' webpage has been signposting businesses, EU residents and individuals to guidance and support. A highly successful engagement and digital support programme helped EU nationals who had not yet done so to apply to the EU Settlement Scheme. By the deadline in June 2021, 23,990 applications had been made to the scheme, in line with the highest estimate for the number of eligible EU nationals in Cardiff.

An extensive amount of work has been – and continues to be undertaken both to prepare for and respond to the impacts of EU Transition across the city. Alongside Covid-19, Brexit will continue to have a profound impact on the Welsh economy. Attempts to model the short-term impacts produce uncertain results, however, extensive modelling of the likely medium-term impacts estimates that this will be concentrated in certain sectors. The sectors most vulnerable to EU transition are those that rely on importing and exporting to the EU, such as the agricultural and food sector, and the manufacturing and steel sectors.

Furthermore, work is ongoing to ensure that Cardiff is able to benefit from successor programmes to European Funding Streams, such as the new UK Shared Prosperity Fund. **The position across Cardiff – as well as across Wales – is moving towards incorporating Brexit impacts into 'business as usual' arrangements across the city, ensuring that both the challenges and opportunities are addressed, aligning with post-Covid recovery.**



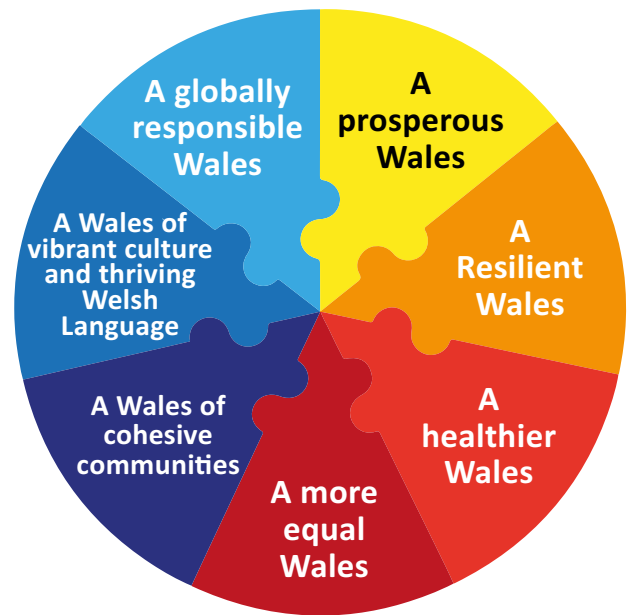
Well-being Objective 6

Cardiff Grows in a
Resilient Way



Introduction

Cardiff is a growing city. Successful cities are those in which people want to live and this growth is welcomed and a sure sign of strength for the city. However, this growth will bring challenges too, putting pressure on both the city’s physical infrastructures and its natural environment. Ensuring this growth is sustainable and that the challenges of the climate and nature emergencies are met, will continue to be a major long-term challenge for Cardiff.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact	Date of latest data considered	Cardiff in 2019	Trend
Per capita CO2 emissions (t)	2019	4.4	
% travel to work by sustainable transport	2019/20	51.2 %	
Average NO2 concentration at residential locations	2019	16	
Green Flag accredited parks	2021/22	16	
Properties registered to NRW Flood Warning Service *	Nov-21	7,762	
% municipal waste reused/recycled/composted	2020-21	55.8 %	

* Recent decline reflects changes to the warning areas themselves as more accurate modelling is made available some properties move out of the 'at risk' area.

Overview of PSB work 2018-22

Responding to the Climate Emergency

Climate change remains the defining global challenge of our generation. The impacts of climate change, including rising sea levels, flood risk, extreme weather events, unsustainable energy supplies and ultimately, widespread economic instability, are putting tens of millions of people, and their jobs, across the globe at direct risk. These issues are already impacting the Cardiff area and its population.

In 2020, the PSB established a Climate Emergency Board, bringing together local public sector partners, as well as the city's Universities and Utility companies, to support the delivery of Cardiff Council's emerging One Planet Cardiff Strategy and Action Plan. The Strategy and Action Plan, published last year, set out how the city will respond to climate change and become a carbon neutral city by 2030.

PSB partners have already worked together to review existing assets (buildings and land) to reduce the city's carbon footprint. Moving forward, four key areas of work have been identified by the Board, where it is considered beneficial to deliver collaborative, joined-up action.

These are:

- Fleet decarbonisation and shared Electric Vehicle charging infrastructure
- Green infrastructure, including better tree planting and biodiversity management across estates.
- Procurement policy to drive out high carbon elements on public service expenditure, and
- Behaviour change and seeking consistent ways to embed climate responsive thinking across organisations.

Task and finish groups for each of these themes have been established and each has been tasked with developing terms of reference and work programmes for the next few years.

A City-wide Response to Air Pollution

Poor air quality has huge social costs through its impacts on health, and adverse effects on wildlife and biodiversity. **In 2019, the PSB supported the development of the Council's Clean Air Strategy,**

targeting improvements to the active travel infrastructure in the city centre and some of the worst polluted areas across Cardiff.

During 2021/22, a focus continued to be placed on implementing the measures set out in the Clean Air Plan, including introducing 36 Electric Buses, retrofitting 49 buses to ensure they meet latest emissions standards and introducing a taxi lease scheme for EV Taxis. In addition, an interim installation of the Castle Street scheme was implemented, maintaining a 2-way cycle way whilst allowing the reintroducing of general traffic, following closure implemented as a response to the pandemic. Work is continuing to identify a suitable permanent scheme on Castle Street.

Monitoring on Castle Street demonstrated that compliance for the NO2 limit value was achieved in 2021, with an annual average of 26 µg/m³ recorded. Additionally, air quality monitoring undertaken across the rest of the city in 2021 demonstrated full compliance with NO2 air quality objectives - measured at 116 sites.

Sustainable Travel

Cardiff continues to have the largest volume of motor vehicle traffic by local authority in Wales. However, use of sustainable transport modes has increased in recent years, with just over 51 % of Cardiff's residents now travelling to work using sustainable transport.

The PSB launched its Staff Healthy Travel Charter in April 2019, setting out a number of commitments to help encourage employees to make the switch to sustainable modes of transport and introduce more electric vehicles into the workforce fleet.

All partners have made progress against the 3-year targets, especially around agile working. To support active travel, 15 kilometres of new cycleways have either been delivered or are under construction across the city. In addition, 122 of Cardiff's 127 schools have either produced or are progressing the development of Active Travel Plans.

To further promote and support active travel, an Active Travel Network Map (ATNM) is currently in development and will be published later this year. The Map will look ahead over the next 15 years at a network of walking and cycling routes that will help residents travel around the city more easily.



Well-being Objective 7

Modernising and
Integrating our
Public Services

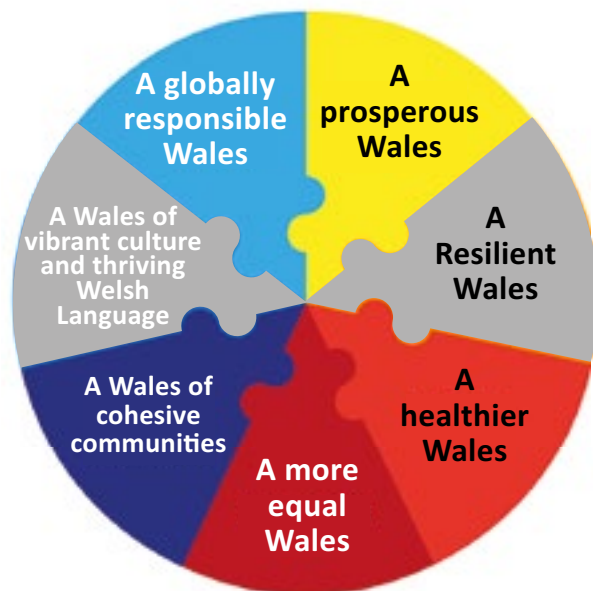


Introduction

Public services in Cardiff are undergoing a period of rapid change.

Services are having to adapt in response to the population growth, the changing expectations of citizens, the consequences of poverty and significant and ongoing resource constraints. Nonetheless, the response to the emergence of Covid-19 has shown what is possible with unprecedented levels of collaborative working and the switching to the use of technology to ensure the continued delivery of services.

No single service can meet the challenges they face alone. New, integrated approaches to service delivery are needed, characterised by a drive to break down and reshape organisational boundaries, systems and cultures around the needs of those receiving the service and the communities in which they live.



Measuring Progress¹:

City level outcome indicator PSB is seeking to impact	Date of latest data considered	Cardiff in 2022	Trend
How satisfied are you with the quality of public services in Cardiff?	2020	72.7 %	n/a

NB. The question changed from 'To what extent do you agree that the quality of public services in Cardiff is good overall?' in 2020.

Overview of PSB work 2018-22

A Shift Toward Digital Service Delivery

Prior to the Covid-19 pandemic, **PSB partners had prioritised the adoption of new digital technology to improve access to services**, manage increasing demand and release financial savings, with investment in digital infrastructure and skills.

The response to Covid-19 has rapidly accelerated this agenda, with PSB partners moving online to continue the delivery of a wide range of essential services. Citizen expectation and familiarity with ‘digital’ has increased as a result of the pandemic, with ‘new adopters’ of digital services, previously seen as unable or unwilling to access services online, having their preference shifted out of necessity.

In anticipation that the shift towards online activities and digital service delivery will remain post-pandemic, continued investment in technology has been identified as a key priority across the city’s recovery and renewal plans.

‘This will build on the use of real-time data collection, presentation and analysis, as relied upon in the city’s pandemic response, and ensure that it is embedded across the public service system to inform decision-making.’

Communication, Consultation and Engagement

Since 2018, PSB members have continued to support one another on communication, consultation and engagement.

In 2021, the PSB supported residents to participate in the Census. Due to the pandemic, a ‘Digital Census’ was held. In order to encourage participation, staff across the public and third sectors, as well as community groups, worked closely with the Office for National Statistics to reach out to the most vulnerable and hard to reach groups. The data collated by the Census 2021 survey will inform service planning and the development of services over the next 10 years.

Delivering Services and a Workforce that are Representative of the City and its Communities

In July 2020, Cardiff Council established a Race Equality Taskforce, bringing public sector partners and major employers together to address racial discrimination and promote race equality in the city. The Taskforce concluded in March 2022 and published its [report](#). The report contains recommendations in relation to employment and a representative workforce – as this was identified as a key priority area. Recommendations in this area encompass both internally focused and partnership recommendations to support the delivery of increased labour market opportunities for those belonging to an ethnic minority. In the months and years ahead, work will be undertaken to implement the recommendations of the Taskforce and continue to build on equality initiatives, ensuring Cardiff is a city where everyone can thrive, no matter their background.



APPENDIX A – Progress against Commitments

1. Cardiff is a great place to grow up

Commitments	Update
<p>Place the voice and experience of young people at the heart of public services in Cardiff through adopting a Child’s Rights approach and becoming a UNICEF ‘Child Friendly City.’</p>	<p>Since 2018, with the launch of the Child Friendly Strategy, PSB partners have been working towards creating a Child Friendly City. Recent work has included supporting a child friendly recovery from the Covid-19 pandemic, ensuring that child friendly ambitions are considered throughout the delivery and development of all recovery and renewal plans. Actions in 2021/22 included the delivery of a number of re-engagement events and activities for Children and Young People, including ‘A Summer of Smiles’ and ‘Winter of Well-being’. The RRSa (Rights Respecting Schools Approach) forms a significant element of Child Friendly Cardiff Strategic Goal 4, which has a focus on a rights-based approach to education, and the number of Rights Respecting Schools in Cardiff has increased significantly to 80 out of 127 schools.</p> <p>The PSB’s child friendly recovery agenda has been recognised by UNICEF UK, who have recommended that Cardiff submits its application for formal Child Friendly City status later this year.</p>
<p>Adopt a ‘Think Family’ approach, making sure that public services are joined up and that children and families are given the right support, in the right way, at the right time, including:</p> <ul style="list-style-type: none"> • Development of an Early Help Single Point of Access • Commissioning a new Families First Programme • Develop a joined up approach to the first 1000 days of a child’s life 	<p>The Cardiff Family Advice and Support (CFAS) service was launched in November 2019 and is now an embedded way of working in Cardiff, providing a single point of contact (‘Family Gateway’) for information, advice, and assistance services for any professional, parent, child or young person in Cardiff where there are no safeguarding concerns.</p> <p>During 2021/22, the Family Gateway handled over 9,200 enquiries, the majority of these enquiries came from families themselves.</p> <p>The model continues to evolve and build links across various funding streams. As an example of the impact of this multi-agency and directorate approach, the team has reported a reduction in the number of Multi-Agency Referral Forms (MARF’s) received on cases open to Family Help and a reduction in the number of Public Protection Notices received when compared with figures for 2020/21. Whilst further analysis is required, there is an indication that early intervention by the team has reduced risks associated with both safeguarding and criminal and anti-social behaviour.</p> <p>Since the Families First programme was commissioned in 2018, the programme has supported 32,383 beneficiaries overall. Outcomes for elements of support, such as school attendance, have dropped due to the pandemic, although evidence highlights that most services have managed to maintain similar levels of service provision, albeit delivered in different ways (online, telephone etc.)</p>

Commitments	Update
	<p>Initiatives such as the Summer of Smiles and the Winter of Well-being, Cardiff Commitment, as well as the child friendly cities agenda were further supported. With well-being of children and young people a key area of need identified in recent years, additional support has enabled a wider range of activities to be offered, with targeted priority involvement for groups at risk.</p>
<p>Develop placed-based approaches to integrating public services for children and families in the city’s most deprived communities through a ‘Children First’ pilot in Ely and Caerau.</p>	<p>Cardiff’s ‘Children First’ pilot was absorbed within the work to develop the new delivery model for family advice and support services (see Think Family commitment above).</p>
<p>Develop innovative approaches to identifying those at risk of Adverse Childhood Experiences (ACEs), putting in place multi-agency response to support children and families before they reach crisis point.</p>	<p>There continues to be a focus on supporting children and young people’s emotional well-being. There are now two fulltime Mental Health Professional Workers based within the Cardiff Family Advice and Support (CFAS) Team.</p> <p>Thinking Together Conversations (TTC) continue to take place with Primary Mental Health Specialists, providing clarity and direction about appropriate interventions in relation to a child or young person’s emotional and mental health.</p> <p>The CFAS team have also worked with South Wales Police to secure two dedicated PCSOs (Policy Community Support Officers) to work as part of the team. This work aims to divert families with lower needs directly to the Family Gateway, rather than through the Multi-Agency Safeguarding Hub (MASH). Early Help PCSOs support local Neighbourhood Policing Teams to make referrals and engage with families to seek consent.</p>
<p>Work with communities and across partners in the public and private sector to tackle Child Sexual Exploitation.</p>	<p>In 2019, Cardiff introduced a combined Child and Adult Exploitation Strategy, led by the Cardiff and Vale Safeguarding Board.</p> <p>Under this strategy, the new SAFE (Safeguarding Adolescents From Exploitation) model is proactively mobilising the response of Cardiff Children’s Services and partners to exploitation through strengthening the completion of screening tools to inform risk management plans and reduce the risk of exploitation to children in Cardiff. A collaborative multi-agency approach is also strengthening contextualised safeguarding to support risk within the community through risk management meetings.</p>

Commitments	Update
<p>Improve mental health and emotional wellbeing for young people by delivering an integrated approach to Children and Young People Emotional and Mental Health Support.</p>	<p>Cardiff and Vale University Health Board have launched a Single Point of Access for referral and support into health services for children and young people with emotional well-being and mental health needs. This will enable clinicians to work together to ensure the most appropriate support for a young person is secured.</p> <p>The Cardiff and Vale Emotional Well-being website was launched in October 2021, with a range of resources, information, and signposting to support children and young people, families and practitioners. Resources include animated videos to explain the concept of emotional well-being and mental health, which were co-produced with young people.</p> <p>The Cardiff and Vale Regional Partnership Board have supported the development of a new care model for children and young people who experience emotional distress and cannot be supported within their community/ home. This group of young people are high risk of harm and require wrap around support and a multi-agency trauma informed approach to meet their needs.</p>
<p>Support young disabled people and their families through the delivery of the Disabilities Futures programme.</p>	<p>Cardiff Council, the Vale of Glamorgan Council and Cardiff and Vale University Health Board launched the Joint Commissioning Strategy for Adults with a Learning Disability in June 2019. The strategy provides the framework for the planning and delivery of adult learning disability services and is being delivered through the work of the Regional Learning Disability Programme Board.</p> <p>The Disability Futures Programme has been stood down. Its work relating to adults with a learning disability now falls under the remit of the Regional Learning Disability Programme Board. Work relating to positive outcomes for children and young people has been transferred to the regional Starting Well Partnership and its delivery groups.</p>
<p>Make sure young people are prepared for and given opportunities to participate in the world of work through delivery of the 'Cardiff Commitment', in partnership with the private and third sector.</p>	<p>The 'Cardiff Commitment' is helping to ensure that every child has access to training employment or further education when leaving school. Over 360 businesses have engaged to date or have made specific pledges to support schools and young people.</p> <p>In 2021/22, the Cardiff Commitment continued to provide advice to young people, schools and businesses, as well as opportunities for people to connect, through 'Open Your Eyes' weeks and Business Forums. Moving forward, it will be crucial for collaboration to continue, to ensure that as many post-16 options as possible are made available to young people whilst the job market remains so volatile post pandemic.</p>

2. Cardiff is great place to grow older

Commitments	Update
<p>Building on the First Point of Contact and Single Point of Access services, further develop easily accessible telephone, online and face-to-face access points for the region, for both professionals and the public.</p>	<p>In 2020/21, the First Point of Contact team continued to support the most vulnerable, dealing with 39,786 calls, maintaining a 96% answer rate, and supporting 2,446 patients.</p> <p>The AskSARA application has recently been introduced. AskSara is a self-help portal providing useful information about ways to live at home independently - including resources and products that can achieve this aim, as well as details of where these can be sourced.</p> <p>Peopletoo has been engaged to support a whole system approach to Tech enabled Care, with a view to empower further independence, keep people at home for longer, as well as compliment any personal support that may also be required. This approach is a collaboration between Health and Social Care colleagues, to empower staff to think about utilising TECH solutions when completing well-being assessments, in partnership with the service user and their care network.</p> <p>GP well-being services have been expanded to include North and South East Cardiff practices. This will enhance the preventative approach and ensure that non-medical needs are managed through community services.</p>
<p>Develop resilient communities with local services, infrastructure and strong community networks to meet local needs where older people live.</p>	<p>In March 2022, Cardiff became the first authority in Wales to achieve membership of the WHO Global Network for Age-friendly Cities and Communities.</p> <p>An evaluation framework of the ‘Cardiff Age Friendly City Action Plan’ has been developed, in collaboration with partners and stakeholders. A yearly overall evaluation will be undertaken, as well as quarterly progress reports in the new year. Consultation is currently taking place in relation to the Age Friendly City website with all stakeholders and older people.</p> <p>Furthermore, the interim progress statement for Cardiff’s local toilets strategy has been completed, submitted to Welsh Government and is now publicly available on the Cardiff Council website.</p> <p>Since the launch Cardiff’s Well-being Support Service in 2021, 192 citizens have accessed one-to-one mentoring to improve their well-being. The service provides a broad range of support options aiming to tackle social isolation, including supporting people to become active in their community in a way that is meaningful to them, whether they have become isolated in their community or are new to an area. Mentors work on removing barriers and increasing confidence so users can continue to manage their own well-being once one-to-one support ends.</p> <p>Mentors have also undertaken ‘advice prescribing’ around housing, money, debt, employment, health, addiction, family matters and mental health in a collaborative approach with expert partners. Evaluation feedback shows that 95 % of service users were satisfied with the support received.</p>

Commitments	Update
	<p>‘Reimagining ageing into the Future’, the Director for Public Health’s 2019 annual report (published 2020), sets out where the partnership needs to focus to ensure people live happy and healthy lives into older age. Since the publication of the report, a Stay Steady falls prevention clinics has been set up by the Health Board to provide a service for older people at risk of falling. It is an early intervention service run by physiotherapists and operates both ‘virtually’ and face-to-face (once a month). In 2021/22, the service saw 180 people.</p> <p>A range of exercise programmes are also being run, aimed at reducing fall risks for older people. This includes, for example, those run by Elderfit, who deliver strength and balance classes every week. In 2021/22, Elderfit saw approximately 300 people weekly across 25 classes in Cardiff. Additionally, a new ‘Keep on Moving’ class has been established in Grangetown Hub, focused on older members of ethnic minority communities in the local area.</p> <p>Social connections are being further supported across Cardiff, particularly for ethnic minority groups of older people, through the appointment - in 2021/22 - of an Engagement Coordinator (for Health/ Ethnic Minorities). Intergenerational activity takes place through projects such as ‘Stay Steady Schools’, where children learn about how to talk to older relatives about reducing their risk from falls.</p>
<p>Develop and provide a range of future accommodation options to meet demand and enable people to remain at home.</p>	<p>A range of new build community living schemes across the city have been progressed:</p> <ul style="list-style-type: none"> • Building contracts have been entered ready for the delivery of Maelfa and St. Mellons, with both schemes due to be completed in early 2024. • Bute Street and Riverside schemes have received planning permission and are currently out to tender for the construction phase. • Moorland Road is due to be submitted for planning permission in the next couple of months. • A scheme at Worcester Court has been designed and consultation with residents will begin shortly, with a view to being on site in the 2022/23 financial year. • Works at Broadlands House are ongoing. External works are practically complete, with internal works progressing well and will be completed in the 2022/23 financial year. • At Heathmead, works to the communal room have been completed. The Appello warden call system is due to be installed over the next few months.

Commitments	Update
<p>Develop improved assessment, diagnosis and care planning practices which are built upon genuine collaboration with older people and their carers and families, so that their plan reflects what is important to them and achieves the outcomes they seek.</p>	<p>A Single Point of Access for Discharge has introduced a multi-disciplinary triage approach for expediting safe hospital discharge for people who may need some support or care to return home.</p> <p>Work is now being progressed to further develop collaboration between the Single Point of Access Team and the First Point of Contact Hospital Team (Pink Army),</p> <p>An integrated discharge hub has been developed, supported with Community Occupational Therapy in-reach to the hospital, delivering an integrated assessment and triage procedure. This has positively changed some of the original discharge pathways for patients, ensuring the individual's family and care network are involved in the decision-making to support safe discharge.</p>
<p>Make Cardiff a dementia friendly city</p>	<p>The Dementia Friendly Cardiff steering group meets on a monthly basis and is attended by Alzheimer's Society, Regional Partnership Board and Marie Curie. Currently, staff are due to attend listening training as part of the work around the 'All Wales Dementia Pathway of Standards.'</p> <p>Dementia Friendly Cardiff have continued to promote Read About Me – the patient centric toolkit assisting people with dementia or cognitive impairment who are receiving medical care. This is featured on the Dementia Friendly Website and is now available to print for free in Cardiff & Vale Hubs and Libraries.</p> <p>The Dementia Friendly Cardiff website has continued to develop as an accessible website designed to provide information, support, and resources for people in the city who are affected by dementia. The website specifically focuses on the provision of localised information on support and events in Cardiff.</p> <p>A Dementia Friendly Volunteer project will launch in the new year and will focus on a localised approach to the development of dementia friendly businesses, working with Alzheimer's Society and the relaunched pledge scheme.</p>

3. Supporting People out of Poverty

Commitments	Update
<p>Aim to provide more well-paid jobs in Cardiff through acting as an advocate for the Real Living Wage initiative across the public, private and third sector employers, and including its consideration in commissioning and funding decisions.</p>	<p>In November 2019, Cardiff was recognised as a Living Wage City. The majority of PSB members are paying the living wage or applying to become accredited and a significant number of businesses have followed the PSB’s lead. In 2021, South Wales Police became the latest PSB member to be accredited.</p> <p>There are now 164 accredited Living Wage employers in Cardiff, with a record 41 becoming accredited during 2021/22. There are now around 64,500 people working for an accredited Living Wage employer in Cardiff, with almost 8,000 of these workers receiving a pay rise to the Real Living Wage. Since 2012, an estimated additional £39m has gone into the Cardiff economy.</p>
<p>Support people who are adversely affected by welfare reform by providing an integrated approach, locally delivered in Community and Well-being Hubs.</p>	<p>All frontline staff within Community and Well-being Hubs have been trained to identify when families will be required to claim Universal Credit. Tailored support, advice and guidance is available in all Hubs and outreach locations across the city. To increase the accessibility of the support available, a digital support service is also provided.</p>
<p>Develop an integrated approach to employment services in Cardiff, helping people to find work, stay in work and progress at work, working in partnership with Welsh Government, DWP and training providers.</p>	<p>Cardiff Into Work Advice Service, has brought around 40 employment services together in one place to help support people to get and keep a good job, whilst supporting those affected by Welfare Reform and the roll-out of Universal Credit.</p> <p>Throughout 2021/22, the Service supported over 250 employers with their recruitment needs, ensuring individuals actively seeking employment were able to access job opportunities. The Service delivered several local jobs fair events across the city, in partnership with DWP and Welsh Government, to support people in Cardiff find work. In addition, Cardiff Council launched the Onsite Construction Academy, in partnership with CITB, to support the South East Wales region with recruitment and training within the construction sector.</p> <p>In total, over 60,000 instances of advice were provided to people looking to find work, stay in work or progress in work. 1,247 individuals were supported into employment following support from the Into Work Advice Service.</p>
<p>Ensure that the Welsh Government’s flagship anti-poverty programmes (Communities First Exit Plans, Families First, Flying Start and Supporting People) are designed and delivered in a co-ordinated way.</p>	<p>The Council has continued to use the Welsh Government’s Flexible Funding Programme innovatively to establish services that address emerging needs for residents that are facing difficulties.</p> <p>The Children and Communities Grant, as well as the Housing Support Grant, are centrally managed and are not viewed in isolation. Transformation and integration of service delivery has been based on the priorities of the city, identifying the issue, and then building the service as a response to service user needs rather than just around the funding stream. This has led to jointly developed and commissioned services in response to the priorities of the city and service user needs.</p>

Commitments	Update
	<p>Additional in-year funding has been used creatively to address gaps in services, as well as to address increased waiting lists and issues related to staff recruitment and retention due to the impact of Covid.</p>
<p>Seek to end rough sleeping in the city and tackle the causes of homelessness.</p>	<p>Significant progress has been made in supporting people off the city's streets. From 87 in 2018, numbers of rough sleepers are now in the 20s. Building on the partnership response to the pandemic, which saw hotels and hostels repurposed to enable the most vulnerable to self-isolate and directly access multi-agency support for complex issues, a new approach to addressing homelessness, 'No Going Back', has been developed.</p> <p>'No Going Back' has seen the move away from the default 'staircase' model of hostels and supported accommodation, to a single needs assessment, direct referral to rehousing provision and wrap around multi-agency support to help individuals live independently. 2021/22 saw the completion and development of a number of schemes to deliver accommodation with onsite support, with Phase 1 of the Adams Court single person support scheme completed and a Family Homeless Centre opened at Briardene in Gabalfa.</p>
<p>Seek to increase the impact of public services as anchor employers on tackling poverty through adapting employment policies and exploring cross-public service approaches to 'Social Responsibility' policy and 'Community Benefits.'</p>	<p>Cardiff Council's Modern Slavery Statement sets out the organisation's commitment to ensuring modern slavery and human trafficking have no place in business and supply chains. Over 3,750 staff have now completed modern slavery training. In addition, multi-agency training has been rolled out to support employees to comply with their statutory responsibilities. These training programmes have impacted on the number of potential victims of trafficking reported in Cardiff - increasing from 10 in 2019 to 67 in 2021. This is despite fewer contacts with potential victims as a result of Covid.</p> <p>Work is also continuing to increase the community benefits delivered through the Council's £560m procurement spend. To achieve this, the Council has adopted the Welsh TOMs (Themes Outcomes Measures), essentially a menu of community benefits each with a proxy financial value associated with it. The TOMs are included in tenders and tenderers responses evaluated. After a pilot approach in 2021, the approach will now be rolled out more widely in tenders above £250,000.</p>
<p>Support a city-wide Food Partnership to ensure citizens have access to sustainable, healthy and affordable food.</p>	<p>A Food Officer is now in post to support the implementation of the city's 'Food Strategy' and to contribute to the delivery of the Cardiff and Vale University Health Board's 'Move More, Eat Well Plan'.</p> <p>The Council continues to play an active role in the Food Cardiff partnership, who gained Silver Sustainable Food Places status in 2021, and are now working towards Gold status by 2024. To support 'One Planet Cardiff' the focus of food work encompasses access for all to healthy low carbon food.</p>

Commitments	Update
<p>Undertake additional research on how best to tackle health inequalities and reduce the healthy life expectancy gap.</p>	<p>Partner organisations, including the Council and University Health Board, have agreed to a whole system approach to ‘amplifying prevention’, as identified in Cardiff and Vale of Glamorgan’s Annual Report of the Director of Public Health (2020), with specific attention on childhood immunisation, screening and actions linked to the Move More Eat Well Plan which could, most successfully, be approached on a regional basis.</p> <p>A Delivery Board will be formed to guide the strategic and operational aspects of this approach. The focus will be on practical delivery as a partnership and, learning from the experience of the pandemic response, clear, time-bound, and specific targets will be set for each topic.</p>
<p>Work to support delivery of Cardiff’s Sport and Physical Activity Strategy to increase participation of current and future generations in sport and physical activities, particularly in our city’s most deprived communities.</p>	<p>In June 2022, the Move More Cardiff Physical Activity and Sport Strategy was officially launched. A governance structure is in place to progress delivery, which consists of a:</p> <ul style="list-style-type: none"> • Leadership Group, which provides strategic overview and input. • Research & Evaluation Group, which is working to establish a monitoring and evaluation framework that underpins all future development. <p>Three action groups are also in place, related to the thematic areas within the Strategy: Active Environments, Active People and Active Societies.</p> <p>A whole-systems approach has united stakeholders from across sectors to drive the strategy forward. The implementation plan is currently being actioned into two pilot areas. This will ensure that learning is captured, to ultimately scale up a place-based approach across the city and support Cardiff’s aim to become one of the most physically active cities in the UK and internationally. Work is also underway to establish data capture and analysis to ensure the impact of the strategy - in the longer-term - can be demonstrated.</p>

4. Safe, Confident and Empowered Communities

Commitments	Update
<p>Invest in and involve communities in the delivery of integrated, locally-based public and third sector services in Community and Well-being hubs.</p>	<p>Investment in community health and well-being hubs continues to be rolled out across the city as part of Cardiff and Vale University Board's Shaping Our Future Well-being strategy and its vision to provide more healthcare facilities closer to home. The transformation of the former Chapel at the Infirmary into a health and well-being facility compliments the continuing, phased work to redevelop the infirmary into a Health & Well-being Centre serving the south and east of Cardiff. Construction of the new Well-being Hub at Maelfa, adjoining the Powerhouse Hub, is due to complete in July 2022. The Council and University Health Board, with third sector partners (Action in Caerau and Ely), are also in the initial stages of developing a new Well-being Hub collocated with the Ely and Caerau Hub.</p>
<p>Give people a greater voice in shaping public services through developing and delivering co-created Community Involvement Plan/s.</p>	<p>The Community Safety Partnership's newly established Problem Solving Group is working with communities to develop targeted approaches to community safety issues requiring a partnership response. Over 30 organisations have come together to quickly resolve issues including anti-social behaviour, fire setting and acquisitive crime. In particular, Cardiff's successful bid to the Home Office for £432,000 of Safer Streets funding, has had an immediate impact on levels of crime and the reporting of crime by local residents in the areas benefiting from the investment.</p>
<p>Promote volunteering and social action, including development of a city volunteering portal.</p>	<p>Volunteer Cardiff (www.volunteercardiff.co.uk) has become an established portal for civic activity, signposting Cardiff residents to all the opportunities, organisations and support available to enable volunteering in the city.</p> <p>During the pandemic, the portal hosted the 'Together for Cardiff initiative'. 1,000 volunteers helped the most vulnerable access food and medical supplies during the first lockdown. Nearly 500 continued to support Foodbanks and 23 volunteers joined a new befriending scheme funded by Age UK, providing support to those feeling lonely or isolated during the pandemic.</p> <p>To build on this level of volunteering, public sector partners are working together to co-produce a new Voluntary, Community and Social Enterprise (VCSE) Strategy. The Strategy aims to strengthen the role of the VCSE sector in the provision of solutions to the City's challenges and support future partnership working.</p>
<p>Protect our most vulnerable citizens, adopting integrated approaches to tackling trafficking, child sexual exploitation and domestic abuse.</p>	<p>The Cardiff and Vale Regional Safeguarding Board has developed a joint Child and Adult Exploitation Strategy to reflect new and emerging themes of child and adult exploitation such as modern slavery. Work is underway with partners to strengthen the Council and partners' approach to contextual safeguarding, recognising that outside of the family unit, the different relationships that young people form in their neighbourhoods, schools and online can feature violence and abuse.</p>

Commitments	Update
	<p>A Child Friendly City Board has been established to take forward Cardiff's child friendly recovery following the pandemic. A key priority is the development of a robust contextual safeguarding strategy to tackle the causes and consequences of youth violence and exploitation. The SAFE (Safeguarding Adolescents From Exploitation) model has been adopted to proactively respond to exploitation through the completion of screening tools and a multi-agency approach to contextual safeguarding and risk management.</p>
<p>Tackle radicalisation in our communities by building cohesion and trust, and promoting an environment where people have the confidence to report extremist behaviour.</p>	<p>A Community Cohesion Action Plan has been developed to work with partners to actively monitor community tensions, build resilience to hateful extremism and provide support to witnesses and victims of hate crime.</p> <p>The Prevent team continues to focus on local project delivery through 'Prevent Champions' training and "Safety and Leadership" workshops to empower communities, representatives from third sector organisations and community groups. Since June 2021, 12 third sector organisation have completed Prevent Champions training and 4 organisations have gone on to successfully bid for funding to deliver local projects in 2022/23.</p>
<p>Reduce offending and improve life opportunities for the 18-25 age group by developing an integrated, locally-focussed, approach to offender management.</p>	<p>Since the launch of the new Youth Justice Services Development Strategy - 'All Our Futures' in June 2020, significant progress has been made in strengthening strategic governance and the use of partnership intelligence to inform service delivery.</p> <p>The implementation of the All Our Futures Youth Justice Improvement Plan is progressing well, with most actions in the plan having been completed by the end of 2021-22. Key areas of progress include: the collection of victim feedback on a 6-monthly cycle to feed into the decision-making process, the review and updating of several service policies, and the appointment of new managers in the service.</p> <p>Since the inspection in 2020, informal feedback from HMIP is positive, and acknowledges the distance travelled in the last two years.</p>
<p>Reduce levels of drug use and substance misuse, and levels of reoffending, through delivering a jointly-commissioned substance misuse service.</p>	<p>Cardiff and Vale Area Planning Board (APB) have continued to progress the recommissioning of substance misuse services, which commenced with a substance misuse needs assessment in 2018 but was delayed due to the Covid-19 pandemic. The aim is to align support and treatment systems through commissioning for Outcomes and an Alliance Contract. The Alliance will be responsible for transforming the way that Substance Misuse Services are delivered in Cardiff and the Vale of Glamorgan and embedding these changes across the entire system.</p>

Commitments	Update
	<p>A Health Needs Assessment of people who inject in public was undertaken by Cardiff and Vale University Health Board’s Public Health Team in November 2020. Based on the evidence and findings, nine recommendations were established to address specific health and social needs of those who inject in public. The recommendations include a range of operational and strategic level aims, with increased focus on partnership and system-wide working. To progress implementation of the recommendations, a delivery plan has been created with identified objective owners to ensure each recommendation is carried forward.</p>
<p>Make sure that newcomers from the UK and overseas are welcomed and can build new lives in Cardiff, including delivering the ‘Inclusive Cities’ project.</p>	<p>In 2021/22, the Council and its partners delivered a programme of welcome support for those evacuated from Afghanistan in the summer of 2021. A Phase 2 Action Plan was developed for the Inclusive Cities network, which includes participation in an action-learning research project focusing on the inclusion of migrants with precarious immigration status. As part of this work, a comprehensive approach to supporting migrants with No Recourse to Public Funds has been developed, to ensure access to accommodation as part of the ‘Everybody In’ housing model, as well as referral pathways for specialist legal advice, in partnership with the voluntary sector.</p>
<p>Deliver a safe and vibrant night-time economy, working in partnership with the Business Improvement District.</p>	<p>Since 2018, Cardiff has been awarded Purple Flag Status in recognition of the quality, safety and diversity of its night-time economy. In 2022, it has retained this accreditation with outstanding achievement highlighted in respect of strength of the partnership, pandemic recovery leadership, the Alcohol Treatment Centre, the data analysis born out of the Cardiff Model and the response to addressing rough sleeping in tents highlighted in the first assessment.</p>

5. A Capital City that Works for Wales

Commitments	Update
<p>Strengthen Cardiff's role as the economic, cultural capital city of Wales, supporting the development of the Capital Region and ensuring that the City Deal and the Cardiff Metro deliver for the people of Cardiff and Wales.</p>	<p>The Cardiff economy is of regional and national significance. To continue to deliver for the people of Wales, respond to the challenges of the pandemic and drive-up productivity, a focus on delivering more, and better, jobs is being maintained.</p> <p>The city's recovery and renewal strategy, 'Greener, Fairer, Stronger,' as well as the City Centre Recovery Strategy and Action Plan, were approved and published after being informed by constructive engagement sessions last summer. Strong progress has already been made, with city centre footfall back to pre-pandemic levels.</p> <p>Work is ongoing with the Cardiff Capital Region (CCR) City Deal to progress Cardiff projects, as well as support wider city-region projects. Moving forward, the existing functions of the CCR City Deal will be transferred to the new South East Wales Corporate Joint Committee.</p>
<p>Seek to make sure that Cardiff has the funding and fiscal powers it needs to lead the Welsh economy and deliver capital city infrastructure and services on behalf of the people of Cardiff, the Capital Region and Wales.</p>	<p>Cardiff has responded to a number of calls from the Levelling Up agenda. This includes 17 projects, totalling almost £1m, through the Community Renewal Fund. One project was submitted to the first round of the Levelling Up Fund (Cardiff Market) that failed to secure support. However, a number of projects have since been in development for round 2 of funding, namely the metro link between the city centre and the bay and support for ancillary development around the new arena.</p> <p>The Council has also worked alongside partners in the Cardiff Capital Region to develop proposals for rates retention schemes for the region. A working group has now been established that will explore proposals for implementation based on a Tax Increment Finance type model.</p>
<p>Understand the impact of Brexit on Cardiff's economy, public services and communities and develop the city's response, including the shape of any successor programmes for European Funding streams in Wales.</p>	<p>An extensive amount of work has been – and continues to be – undertaken both to prepare for and respond to the impacts of EU Transition across the city.</p> <p>Alongside Covid-19, Brexit will continue to have a profound impact on the Welsh economy. Attempts to model the short-term impacts produce uncertain results, however, extensive modelling of the likely medium-term impacts estimates that this will be concentrated in certain sectors. The sectors most vulnerable to EU transition are those that rely on importing and exporting to the EU, such as the agricultural and food sector, and the manufacturing and steel sectors.</p> <p>Work has continued to support EU citizens, including vulnerable adults, to apply to the EU Settlement Scheme (EUSS). According to figures released in May 2022, 25,430 applications have been made to the scheme by EU nationals living in Cardiff (up to 31 March 2022).</p> <p>Furthermore, work is ongoing to ensure that Cardiff is able to benefit from successor programmes to European Funding Streams, such as the new UK Shared Prosperity Fund.</p>

Commitments	Update
	<p>Additionally, work is ongoing to ensure that Cardiff The position across Cardiff – as well as across Wales – is moving towards incorporating Brexit impacts into ‘business as usual’ arrangements across the city, ensuring that both the challenges and opportunities are addressed, aligning with post-Covid recovery.</p>
<p>Continue to deliver major events in the city, building on the success of the Champions League Final, in partnership with Welsh Government and the private sector.</p>	<p>In July 2021, Cardiff Castle hosted Live and Unlocked, a series of evenings where the Castle was handed over to the city’s grassroots venues to support their recovery from Covid-19.</p> <p>Cardiff secured the WWE event ‘Clash At The Castle’ for September 2022, that will bring a new audience to the city, and will be the first WWE stadium show in the UK since ‘SummerSlam 1992’ took place at Wembley Stadium in London.</p> <p>The city also continues to work on the establishment of a Signature Music Event, with an initial launch event due to take place in October 2022.</p>
<p>Aim to double the number of Welsh speakers in Cardiff by 2050 through supporting the delivery of the Bilingual Cardiff Strategy.</p>	<p>The Bilingual Cardiff Strategy (2022-2027), as well as the Welsh in Education Strategic Plan (2022-2032) have been published, both of which are integral to the city’s vision of becoming a truly bilingual capital of Wales and meeting the target of doubling the number of Welsh speakers in Cardiff by 2050.</p> <p>The Bilingual Cardiff Strategy sets out actions for achieving this ambition across various aspects of city life, including the growth of Welsh-medium education and promotion of Welsh across all schools so that every young person has the opportunity to hear and speak the Welsh language.</p>

6. Cardiff Grows in a Resilient Way

Commitments	Update
<p>Adopt an integrated approach to the planning and delivery of public services in the city's new communities.</p>	<p>The PSB's Asset Management Partnership Board has worked to develop principles for developing/utilising spaces in partnership. Work is currently ongoing regarding the collaborative master planning of new communities, including a public services assets/ land review.</p> <p>This work includes developing guidance and practice to ensure new developments contribute to a carbon neutral city. The next Local Development Plan (LDP) for Cardiff is also being developed – and will be delivered - in line with this principle.</p> <p>Cardiff Council's Property Strategy 2021-26 identifies partnership working and carbon reduction in the built environment as key objectives.</p>
<p>Aim for 50% of all journeys in Cardiff to be by sustainable travel by supporting the development and delivery of the Cardiff Sustainable Transport Strategy.</p>	<p>Cardiff continues to have the largest volume of motor vehicle traffic by local authority in Wales, which contributes to Cardiff's carbon emissions. However, use of sustainable transport modes has increased in recent years, with just over 51% of Cardiff's residents now travelling to work using sustainable transport.</p> <p>The PSB launched its Staff Healthy Travel Charter in April 2019, setting out a number of commitments to help encourage employees to make the switch to sustainable modes of transport and introduce more electric vehicles into the workforce fleet.</p> <p>All partners have made progress against the 3-year targets, especially around agile working. To support active travel, 15 kilometres of new cycleways have either been delivered or are under construction across the city. An east-west segregated 'pop-up' route linking Canton and Adamsdown via Castle Street and Newport Road was opened at the end of January 2022. A further 'pop-up' route connecting Splott and Lloyd George Avenue is nearing completion, and construction of Cycleway 1.2 connecting Senghenydd Road in Cathays with the University Hospital of Wales is progressing well. In addition, 122 of Cardiff's 127 schools have either produced or are progressing the development of Active Travel Plans.</p> <p>To further promote and support active travel, an Active Travel Network Map (ATNM) is currently in development and will be published later this year. The Map will look ahead over the next 15 years at a network of walking and cycling routes that will help residents travel around the city more easily.</p> <p>In addition to the Staff Healthy Travel Charter, the PSB has launched a Business Healthy Travel Charter in partnership with FOR Cardiff.</p>
<p>Take a city-wide response to air pollution through supporting the development and delivery of a Cardiff Clean Air Strategy</p>	<p>The PSB supported the development of the Council's Clean Air Strategy, published in June 2019, targeting improvements to the active travel infrastructure in the city centre and some of the worst polluted areas across Cardiff.</p>

Commitments	Update
	<p>During 2021/22, a focus continued to be placed on implementing the measures set out in the Clean Air Plan, to ensure compliance with the legal air quality limit value for NO2 was achieved. Measures implemented included: introducing 36 Electric Buses, retrofitting 49 buses to ensure they meet latest emissions standards and introducing a taxi lease scheme for EV Taxis. In addition, an interim installation of the Castle Street scheme was implemented, as detailed in the Clean Air Plan. This highway arrangement maintains a 2-way cycle way, whilst allowing the reintroduction of general traffic, following closure implemented as a response to the pandemic. This arrangement was completed by the end of October 2021.</p> <p>Monitoring on Castle Street demonstrated that compliance for the NO2 limit value was achieved in 2021, with an annual average of 26 µg/m3 recorded.</p> <p>Monitoring has continued on Castle Street, to ensure that compliance is maintained since the implementation of the interim transport scheme. Work is continuing with Welsh Government as further assessments are undertaken to identify a suitable permanent scheme on Castle Street, to ensure long-term NO2 compliance post-Covid. Air quality monitoring undertaken across the rest of the city in 2021 demonstrated full compliance with NO2 air quality objectives - measured at 116 sites - and this will be reported in full in the 2022 Annual Progress Report due for publication later this year.</p>
<p>Ensure that the city is prepared for extreme weather events associated with Climate Change, including raising awareness and encouraging behavioural change amongst residents, businesses and visitors to the city.</p>	<p>Climate change is a key factor throughout all flood risk scheme designs and construction. The creation of an updated flood risk strategy and management plan is currently underway – a key driving factor throughout the document will be the changing climate, as well as engaging with local communities around awareness, prevention and what to do during an extreme weather event.</p> <p>After the enact of Schedule 3 of the Flood and Water Management Act (2010), all developments over 100m2 require SAB (Suds Approval Body) approval. Climate change is a key factor throughout all 6 standards.</p> <p>Additionally, talks and engagement have been designed and taken place with local residents and educational facilities regarding the impact of climate change on communities and the associated risks, such as water safety. Assistance has been provided to any communities that wish to set up local flood risk groups to combat the ever-changing climate at a localised level.</p> <p>Furthermore, the Council has been working with other risk management authorities, such as DCWW, NRW and neighbouring authorities, to develop possible cross-boundary solutions to increasing flood risk as a result of climate change.</p>
<p>Seek to reduce the carbon footprint of the city’s public services by working to ensure that all public buildings are energy and waste efficient.</p>	<p>The PSB has established a Climate Emergency Board which brings together local public sector partners, as well as the city’s Universities and Utility companies, to share best practice and discuss collective progress against Net-Zero carbon ambitions.</p>

Commitments	Update
	<p>This group has met regularly over the past 2 years to develop a shared picture of progress and share best practice. Four key areas of work have been identified where it is considered that collaborative, joined-up action could deliver benefits greater than those that could be realised if we work alone. These are:</p> <ul style="list-style-type: none"> • Fleet decarbonisation and shared Electric Vehicle charging infrastructure • Green infrastructure and better tree planting and biodiversity management across our estates • Procurement policy to drive out high carbon elements on our expenditure, and • Behaviour change and seeking consistent ways to embed climate responsive thinking in our organisations and customers. <p>Task and finish groups for each of these themes have been established and each has been tasked with developing terms of reference and work programmes for the next few years.</p>
<p>Explore the potential for divesting public investments from fossil fuel companies.</p>	<p>Cardiff Council’s Pensions Committee’s Climate Change Investment Policy outlines a number of key actions in relation to working towards a reduction of the Pension Fund’s exposure to environmental risks.</p> <p>A key action has been to facilitate the movement of “passive” investments to Investment Funds tracking low carbon indices. The Pension Fund has made substantial progress with this action, with two significant investments, in February 2020 and July 2021, being made in the BlackRock Low Carbon Equity Tracker Fund. The Pension Fund’s holding in the Low Carbon Fund was £616 million as at 31 March 2022, which represented 23 % of the total value of the Pension Fund at this date. The Low Carbon Fund does not operate a total ban on investments in fossil fuel companies but does operate with a number of fossil fuel related exclusions, including, for example, mining of coal and Artic oil exploration.</p> <p>A significant proportion of the Pension Fund’s investments are held in pooled Wales Pension Partnership (WPP) products. Pooling Investment resources through the WPP has enabled the 8 Welsh Local Government Pension Scheme (LGPS) Funds to appoint a Voting and Engagement provider. Although this activity will cover the full range of Environmental, Social and Governance (ESG) initiatives, environmental risks, including those presented by Fossil Fuel companies, will feature prominently in the engagement activity undertaken.</p>

7. Modernising and Integrating our Public Services

Commitments	Update
<p>Adopt a cross-public services approach to the management of public property and assets.</p>	<p>Following the Ystadau Cymru and Welsh Government’s Making Assets Work Review (MAWR), the Cardiff and Vale Regional National Assets Working Group undertook an asset review identifying where there are opportunities for new partnership service provision to be explored.</p> <p>The PSB’s Asset Management Partnership Board has been reconstituted as a result, with a new Terms of Reference to be established.</p>
<p>Develop and appropriately skill the city’s public service workforce to meet changing needs and demands.</p>	<p>The public sector faces many workforce challenges – capacity and skills, attractiveness as a career choice, as well as competition from other sectors. More recently, recruitment and retention issues have been recognised as a problem not just the public sector, but on an economy-wide basis. Across Cardiff specifically, a shortage of skills – particularly digital skills – has been identified.</p> <p>To address workforce planning needs, an approach is being developed across the public sector to attract future talent, including increasing apprentice and trainee opportunities (including graduate), increasing work experience placements, as well as exploring how to increase the return on the Apprenticeship Levy.</p>
<p>Develop a joined-up approach to consultation, engagement and research.</p>	<p>PSB members continue to support one another on communication, consultation and engagement.</p> <p>In 2021, the PSB supported residents to participate in the Census, the key survey that will inform service planning across the public sector over the next 10 years. Due to the pandemic, a ‘Digital Census’ was held.</p> <p>A new, statutory ‘Citizen Engagement Strategy’ is currently being developed, which is due to be published in October 2022. The strategy will look at new ways of engaging communities and will take into account learning from the Covid-19 pandemic. Particular focus will be placed on increasing participation from the most deprived, most disconnected and seldom heard groups in society.</p>
<p>Seek to deliver public and third sector services and workforce that are representative of the city and its communities, especially BAME communities.</p>	<p>In July 2020, the Council established a Race Equality Taskforce, bringing public sector partners and major employers together to address racial discrimination and promote race equality in the city.</p> <p>The Taskforce concluded in March 2022 and published its report. The report contains recommendations in relation to employment and a representative workforce – as this was identified as a key priority area.</p> <p>In the months and years ahead, work will be undertaken to implement the recommendations of the Taskforce and continue to build on equality initiatives, ensuring Cardiff is a city where everyone can thrive, no matter their background.</p>

